

**RIVERSIDE COUNTY SHERIFF'S
DEPARTMENT
HOMELESS OUTREACH TEAM**



Housing Resources

**Board & Room for Women
Corona Fitness Roommates**
Jean Bradshaw
(951) 552-3632

Citadel Community Development
937 S. Via Liata Dr., Suite 500
Colton, CA 92324
(909) 992-0929

Coachella Valley Rescue
47-470 Van Buren St.
Indio, CA 92201
(760) 347-3512

**Housing Authority
Located at the Workforce
Development Center**
44-199 Monroe, Suite B
Indio, CA 92201
(800) 609-5708
<http://www.harivco.org>

**System Of Care
(Mentally Ill / Homeless)**
(951) 955-8000

Housing Authority
5555 Arlington Ave.
Riverside, CA 92504
(951) 351-0700
<http://harivco.org>

**Fair Housing Council of
Riverside County, Inc.**
3933 Mission Inn Ave.
Riverside, CA 92501
(951) 682-6581

**Riverside County Department of
Public Social Services
Homeless Programs Unit**
420 W. Harrison St.
Corona, CA 92880
(951) 278-2215

Operation Safe House
9685 Hayes St.
Riverside, CA 92503
(800) 561-6944

Homeless Shelters

**Cherry Valley
House of Opportunity**
38356 Cherry Valley Blvd.
Cherry Valley, CA 92223
(951) 392-4283

**Corona
Circle of Hope Family Shelter**
420 West Harrison St.
Corona, CA 92880
(951) 278-2215

**Indio
Martha's Village & Kitchen**
83-791 Date Ave.
Indio, CA 92201
(760) 347-4741

**Hemet
Valley Restart Center**
200 E Menlo Ave.
Hemet, CA 92543
(951) 766-7476

**Palm Desert
Shelter from the Storm**
73-555 Alessandro Dr. #D
Palm Desert, CA 92260
(760) 328-7233

**Riverside
Path of Life Ministries**
2840 Hulen Pl.
Riverside, CA 92507
(951) 683-4101; (800) 775-6055

Geneses Shelter
3772 Taft St.
Riverside, CA 92503
(951) 689-7847

I Care
PO Box 749
Riverside, CA 92507
(951) 354-2273

FOOD STAMP PROGRAM

(800) 221-5689

www.usda.gov

www.c4yourself.com

Food Stamp Information
(877) 847-3663

Coachella
Jordan Outreach Ministries
50930 Calhoun St., CA 92236
(760) 398-3352

Corona
Circle of Hope
420 W. Harrison St.
Corona, CA 92880
(951) 278-2215

Corona Settlement House
507 S Vicentia Ave.
Corona, CA 92882
(951) 737-3504

Desert Hot Springs
Food Now Inc.
11555 Palm Dr.
Desert Hot Springs, CA 92240
(760) 329-4100

Hemet
Community Pantry
525 N San Jacinto St.
Hemet, CA 92543
(951) 929-1101

Perris
God's Helping Hand
1040 Tepee Ln.
Perris, CA 92570
(951) 657-3041

Riverside
Arlington Temporary Assistance
9000 Arlington Ave.
Riverside, CA 92503
(951) 689-5620

Casa Blanca Home of Neighborly Service
7680 Casa Blanca St.
Riverside, CA 92504
(951) 688-3043

Lutheran Social Services
3773 Taft St.
Riverside, CA 92503
(951) 689-7847

Riverside Meals-On-Wheels
4845 Brockton Ave.
Riverside, CA 92506
(951) 683-7151

Salvation Army
3695 1st St.
Riverside, CA 92501
(951) 784-4490

Food Banks:
<http://findfoodbank.org/MemberAgencies.aspx>

Indio
Harvest of Wellness Foundation
45-691 Monroe St.
Indio, CA 92201
(760) 568-9071

Martha's Village & Kitchen
83791 Date Ave.
Indio, CA 92201
(760) 347-4741

Riverside County All Services Directory
http://riverside.networkofcare.org/aging/resource/prg_search.cfm

FOOD & NUTRITION TEMPORARY ASSISTANCE PROGRAMS

Cathedral City

68625 Perez Rd., #2 Cathedral City, CA 92234	Adult Protective Services	(760) 770-2450
	Child Protective Services	(760) 773-6700
68-615-A Perez Rd., #9 Cathedral City, CA 92234	General Relief, CalWORKs Food Stamps, Medi Cal Social Services	(760) 770-2300
68625 Perez Rd., #5 Cathedral City, CA 92234	GAIN	(760) 773-6800

Banning

63 S. 4th St. Banning, CA 92220	General Relief CalWORKs, Food Stamps, Medi Cal	(951) 922-7500
901 E. Ramsey Banning, CA 92220	Adult Protective Services Child Protective Services	(951) 922-7585 (951) 922-7550

Blythe

1225 W. Hobson Way Blythe, CA 92225	Adult Protective Services	(760) 921-5800
	Child Protective Services	
	General Relief, CalWORKs GAIN, Food Stamps Medi Cal, Social Services	(760) 921-5700

Hemet

541 San Jacinto Ave. Hemet, CA 92543	Adult Protective Services	(951) 791-3250
	CPS, Foster Care	(951) 791-3200
	General Relief, CalWORKs GAIN, Food Stamps Medi Cal	(951) 791-3000

Indio

44-199 Monroe St., D Indio, CA 92201	General Relief, CalWORKs GAIN, Food Stamps Medi Cal	(760) 863-2700
48113 Jackson St. Indio, CA 92201	Child Protective Services	(760) 863-7210

MONEY MANAGEMENT

Equifax
P.O. Box 740241
Atlanta, GA 30374
(800) 525-6285
www.equifax.com/home/en_us

Experian
475 Anton Blvd.
Costa Mesa, CA 92626
(888) 397-3742
www.experian.com

**Federal Student Loan
Information**
(800) 433-3243

Spring Board
4351 Latham St.
Riverside, CA 92501
(800) 947-3752
www.credit.org

**Superior Court Financial
Service**
4100 Main St.
Riverside, CA 92501
(951) 955-4093

Trans Union
P.O. Box 505
Woodlyn, PA 19094
(800) 680-7289
www.transunion.com

**Debt Free Christian
Counseling**
(800) 738-8733
<http://aaacreditcounseling.com>

Social Security Fraud Line
(800) 269-0271
http://www.ssa.gov/oig/public_fraud_reporting/index.htm

Native American Resources Social Supportive Services

Emergency Assistance / Substance Abuse Outpatient Treatment
Domestic Violence Counseling / Continuing Education
Substance Abuse Intervention / On-the-Job Training

Thermal
66725 Martinez Rd.
Thermal, CA 92274
(888) 787-TANF

Hemet
916 N. State St.
Hemet, CA 92543
(888) 787-TANF

San Jacinto
641 N. State St.
San Jacinto, CA 92583
(888) 787-TANF

Santa Rosa
65200 Hwy 74
Mtn. Center, CA 92561
(888) 787-TANF

For Emergency Community Resources www.211riversidecounty.com	211
--	------------

Community Action Partnership of Riverside County 2038 Iowa Ave., Suite B-102 Riverside, CA 92507	(951) 955-4900 FAX (951) 955-6506
---	---

Offers assistance to low income individuals
and families:
-Bus Passes
-Rental Assistance
-Motel Vouchers
-Assistance for the Homeless

Riverside Department of Public Social Services (DPSS) Homeless Unit	(800) 464-1123 (951) 358-5636
--	----------------------------------

American Red Cross	(888) 831-0031
--------------------	----------------

Salvation Army	(951) 784-4495
----------------	----------------

Department of Housing Homeless Services	(951) 826-2200
---	----------------

Adult Protective Services	(877) 565-2020
---------------------------	----------------

United Way	(951) 656-6671
------------	----------------

REPORT CHILD ABUSE

Riverside County	(800) 442-4918 (877) 922-4453
------------------	----------------------------------

Outside Riverside County	(800) 827-8724 (909) 384-9233
--------------------------	----------------------------------

<http://soberliving.interventionamerica.org>

CITY	SOBER LIVING HOME	CONTACT	PHONE	
Banning	House of Hope	Oma Gray	(951) 849-9491	women
Corona	Forbes Sober Living	Leslie Forbes	(549) 370-8524	coed
Corona	Providence House	J.P.	(951)735-5727	men
Indio	ABC Recovery Center	Donna English	(760) 342-6616	coed
Indio	In God's Hands	Danette Melton	(760) 775-8943	women
Palm Springs	Mark 's Sober Living House	Mark	(760) 808-0550	men
Palm Springs	Palm Springs Sober Living	Richard Schmieg	(760) 322-6727	coed
Perris	East Ramp Sober Living	Glen	(951) 219-8021	men
Riverside	Restoring Every Soul in Christ-1	Iris Hyatt	(909) 636-2571	men
Riverside	Riverside Manor	Susan Taylor	(951) 235-9897	coed
Riverside	Path of Life	Marsela	(951) 784-4200	coed
Riverside	Izza Good Home II	Silvia Gonzales	(951) 824-0580	women w/ children
Riverside	Izza Good Home I	Silvia Gonzales	(951) 824-0580	women
Riverside	Restoring Every Soul in Christ-1	Iris Hyatt	(909) 636-2571	men
Riverside	Riverside Manor	Susan Taylor	(951) 235-9897	coed
Riverside	Sobelle Home	Isabelle Bolle	(951) 220-0427	women
Riverside	YWCA Living Free	Elizabeth Pimentel	(951) 530-8127 (951) 906-0012	women w/ children
Riverside	A Better Choice	Candy Rodeher	(951) 907-3660	men
Riverside	Saving Grace Homes	Steven Lusk	(951) 444-5806	men

<u>Cool/Heat Center</u>	<u>Location</u>
Banning Senior Center	769 N. San Gorgonio Ave., Banning 92220
Renaissance Pet Resort & Spa (pets only)	1346 E. Ramsey St., Banning 9220
Colorado River Senior Center	1 Hidden valley Rd., Blythe 92225
Calimesa Senior Center	908 Park Ave., Calimesa 92320
Corona Senior Center	921 S Belle Ave., Corona 92882
Desert Hot Springs Senior Center (seniors only)	11777 West Dr., Desert Hot Springs 92240
Desert Hot Springs WIC/CAP	14320 Palm Dr., Desert Hot Springs 92240
Hemet Simpson Center Valley-Wide Rec & Parks	305 E. Devonshire Ave., Hemet 92543
Coachella Valley Rescue Mission	47470 Van Buren St., Indio 92201
Indio Senior Center (seniors only)	45700 Aladdin St., Indio 92201
Eddie Dee Smith Senior Center	5888 Mission Blvd., Jurupa Valley 92509
Jurupa Community Center	4810 Pedley Rd., Jurupa Valley 92509
La Quinta Wellness Center	78450 Ave. La Fonda, La Quinta 92253
Lake Elsinore Senior Center (seniors only)	420 E. Lakeshore Dr., Lake Elsinore 92530
Lakeland Village Community Center	16275 Grand Ave., Lake Elsinore 92530
Lakeview Chapel	32700 Mission Trail, Lake Elsinore 92530
Mecca WIC/CAP	91275 66th Ave., Mecca 92254
Kay Cenicerros Cenior Center	29995 Evans Rd., Menifee 92586
Menifee/Sun City Concer, Inc.	26814 Cherry Hills Blvd., Menifee 92586
Moreno Valley Library	25480 Alessandro Blvd., Moreno Valley 92553
Morneo Valley Senior Center	25075 Fir Ave., Moreno Valley 92553
Set Free Ministries	13700 Calimesa Blvd., Yucaipa 92399

<u>Hours of Operation</u>	<u>Phone Number</u>
Mon-Fri 8 AM - 5 PM	951-922-3250
Mon-Fri 7 AM - 7 PM, Sat 8 AM - 5 PM	951-849-5020
Mon-Fri 9 AM - 1 PM	760-922-6133
Mon-Thurs 8:30 AM - 4 PM, Fri 8:30 AM - 12 PM	909-795-2287
Mon-Sun 10 AM to 8 PM	951-736-2363
Mon-Fri 8 AM - 2 PM	760-329-0222
M&W&Thurs 8 AM - 5 PM, Tues 8:30 AM - 6 PM, Fri 8:30 AM - 5 PM	760-778-2095
Mon-Thurs 8 AM - 7 PM, Fri 8 AM - 1 PM	951-929-5607
Mon-Sun 8 AM - 6 PM	760-347-3512
Mon-Fri 7:30 AM - 4:30 PM	760-391-4170
Mon-Fri 8 AM - 5 PM	951-275-9975
Mon-Fri 12 PM - 4 PM	951-361-2090
Mon-Fri 8 AM - 5 PM	760-564-0096
Mon-Thurs 8 AM - 4 PM, Fri 9 AM - 4 PM	951-674-2526
Mon-Fri 8 AM - 5 PM	951-471-4407
Tues-Fri 9 AM - 5 PM	951-674-2825
M&W&Thurs 8 AM - 5 PM, Tues 8:30 AM - 6 PM, Fri 8:30 AM - 5 PM	760-863-2664
Mon-Fri 8 AM - 5 PM	951-672-9673
Mon-Fri 10 AM - 4 PM	951-679-2374
Mon-Thurs 9 AM - 8 PM, Fri 9 AM - 6 PM, Sat 9 AM - 5 PM, Sun 12 PM - 5 PM	951-413-3880
Mon-Thurs 8 AM to 4 PM	951-413-3430
Mon&Thurs 9AM - 4 PM, Tues-Wed&Fri-Sat 9 AM - 5 PM, Sun 8 AM - 1 PM	909-446-0033



**Crisis Mobile Response Teams
C.R.E.S.T. / R.E.A.C.H. / R.O.C.K.Y.
Community Response Evaluation & Support Team
Regional Emergency Assessment @ Community Hospitals
Resilient Outcomes in the Community for Kids and Youth**

The Mobile Response Teams are part of the Crisis Support System of Care Program. These are field based teams consisting of Clinical Therapists, Behavioral Health Specialist and Peer Support Specialist working collaboratively with Law Enforcement, Emergency Departments, Schools and other Community Agencies to decrease the need for inpatient hospitalizations as well as decreasing the amount of time that these agencies are dedicating to individuals in psychiatric crisis. The Mobile Response Teams are able to work with individuals from all age groups.

Program goals:

- Work collaboratively with Law Enforcement Officers in the field & Emergency Department Personnel in the community hospitals.
- Provide immediate crisis intervention services to people in psychiatric crisis
- Decrease the amount of time that Law Enforcement / Emergency Department Personnel are occupied with psychiatric calls/emergencies
- Decrease the number of contacts that Law Enforcement/Emergency Departments have with persons in psychiatric crisis
- Link individuals/families in crisis to community resources
- Decrease the need for inpatient care and hospitalizations for people in psychiatric crisis.
- Provide short term case management/follow up services focusing on linkage to on-going services and aid in minimizing barriers to services.

Who we serve:

- *Any age person that is experiencing a psychiatric crisis.*
- *Those with insurance and those without*
- *Persons that are not already deemed needing to be placed on a 5150.*

**Program Hours: 7 days a week (excluding County Holidays)
9:00 am to 10:00 pm, Monday – Friday
12:00 pm – 8:00 pm Saturday & Sunday
(888) 374-1113**

For questions, concerns or consultation please contact the Program Supervisor,
Evette Yanez, Psy.D at (951)715-5040 during normal business hours or email: EMYanez-Cruz@ruhealth.org



We're Expanding Services!

Perris Mental Health Urgent Care (MHRC)



Accepting Adolescents Starting 1/2/19!

Starting on 1/2/19, we will be accepting adolescents ages 13 and older. For more information, contact Christie Martino, RN-Program Administrator, at cmartino@telecarecorp.com.

Our program offers voluntary services in a non-residential but homelike setting to individuals and aims to increase access to crisis services, reduce inpatient hospitalizations, reduce the amount of time that law enforcement is involved in a mental health crisis, and strengthen the existing outpatient behavioral services. Fifty percent of our full-time staff have lived experience and are included on all shifts.

The Perris MHRC is a crisis walk-in and open 24/7!

Contact Information

951-349-4195 Main

951-490-0123 Fax

85 Ramona Expressway, Suites 1-3, Perris, CA 92571

Please note: the location of the Mental Health Urgent Care program is located next to the Del Taco in the Expressway Center.

Referral Process

Walk-ins are welcomed and encouraged. Referrals can come from family, friends, Riverside County's mobile crisis teams, local hospital emergency departments, law enforcement, local schools, social services office, and faith-based organizations.

Services

- Crisis support and stabilization services
- Medication management and support
- Peer support services
- Linkage to county resources and longer-term stabilization programs

24/7 MENTAL HEALTH URGENT CARE (CSU)

The Mental Health Urgent Care provides individualized support for adults experiencing mental health challenges. Staffed by a competent, caring team, a safe, supportive, recovery-oriented environment is provided, with an emphasis placed on safety, the reduction of symptoms, and the creation of a plan for continuing support and services.

Services:

- Provide 24 hour/7 days/365 urgent care mental health screening and assessment services and medications to address the needs of those in crisis in a safe, efficient, trauma-informed, and least-restrictive setting.
- Provide timely transition (discharge) planning that includes the guest in the plan creation, to ensure individualized services and supports.



The program offers a variety of services customized to the needs and preferences of guests, including; peer support, psychiatric and medication support, recovery education, nutritional education, health and recreation, community coordination, follow-up.

Who We Serve:

- Guests who are 18 years old or older, within Riverside County, California, and are voluntarily seeking assistance in a crisis situation.
- Guests able to walk-in, or to be referred by mobile crisis teams or law enforcement for crisis and assessment services.

Locations:

9890 County Farm Road, Bldg. #2
Riverside, CA 92503
951-509-2499

2500 N Palm Canyon Dr., Suite A4
Palm Springs, CA 92262

Length of Stay:

Needs and circumstances determine the length of time each guest spends at the Mental Health Urgent Care. Guest stays cannot exceed 23-hours, as mutually agreed upon with staff. Upon a guest's arrival, we begin actively working on solutions. Guests may receive visitors, have access to a telephone, and will be invited and encouraged to participate in their individual service planning process.

For more information please contact:

Peggy Wiley, LCSW, CAS, MBA
Recovery Services Administrator II
Peggy.Wiley@riinternational.com
951-509-2499 / 442-268-7000

Bridget Vigneault, MFTI
Recovery Services Administrator I
Bridget.Vigneault@riinternational.com
951-509-2499



Our Mission

Empowering people to recover, succeed in accomplishing their goals, find meaning and purpose in life, and reconnect with themselves and others.

Our Vision

Activating the next generation of frame-breaking healthcare innovation to support people beyond their behavioral health needs and succeed in the community where they live, work, and play.

Behavioral Health Justice Outreach Team

What is the mission of the Justice Outreach Team?

- To assist those who are involved with the justice system and have behavioral health needs to successfully re-integrate into the community and connect to appropriate Behavioral Health treatment options

What services do we provide?

- On-site, field-based, and tele-health substance use disorder (SUD) screenings utilizing the American Society of Addiction Medicine (ASAM) screening tool
- On-site, field-based, and tele-health Behavioral Health (BH) screenings to determine level of need and type of treatment. These screenings will be used to:
 - ❖ transition to a higher or lower level of care, as needed;
 - ❖ facilitate communication, coordination, referrals, and related activities;
 - ❖ assist consumers in ensuring needed medically-necessary services are being received
- Consumer advocacy, linkages to physical and mental health care, transportation, and retention in primary care services; and
- Linkages to diversion programs, including the Day Reporting Centers (DRCs), Forensic Full Service Partnerships (FFSPs), and the Substance Use Disorder continuum of care

What consumers are we here to assist in engagement?

- Criminal Justice-involved, or at risk or becoming incarcerated;
- Consumers with a severe mental health or severe substance use disorder;
- Consumers who are homeless or at-risk of becoming homeless and have frequent contact with law enforcement teams

How is the Team called into action when a referral is identified?

- Call Behavioral Health Forensics at (951) 955-1560
 - ❖ Ask for any member of Justice Outreach Team
 - ❖ Contact Behavioral Health Supervisor in Charge: Sean Frederiksen
- Main referral pathway: Collaborative Court Teams, Defense Attorneys, District Attorneys, Sheriff and Police Community Teams, BH Treatment programs identifying a higher level of care need for their consumer

***For more information about the Behavioral Health Justice Outreach Team,
contact Behavioral Health Forensics at (951) 955-1560***



FREQUENTLY ASKED QUESTIONS

WHY IS A HEALTH PLAN INVOLVED IN HOUSING?

Inland Empire Health Plan (IEHP) recognizes that health care is only one part of what keeps our Members well. Unstable housing makes it very difficult for an individual to follow through with healthy behaviors (e.g., healthy eating, exercise, medical appointments, taking medications) when his or her energy is focused on safety, shelter, or the next meal. Studies have shown that a “housing first” approach, in which safe housing is accessed alongside supportive services, results in better health. In fact, homeless individuals who receive housing end up with overall lower medical costs. IEHP is working on access to housing not only because it’s the right thing to do, but because it also results in better Member health and cost outcomes.

WHAT IS PERMANENT SUPPORTIVE HOUSING?

IEHP plans to help homeless Members access “permanent supportive housing” (PSH). PSH is permanent housing and rental assistance paired with supportive services (such as intensive case management). IEHP selected the PSH model because it is linked to improved health and success in keeping Members housed over time.

WHAT IS IEHP'S HOUSING INITIATIVE?

In the first two years of its housing initiative, IEHP’s goal is to facilitate access to PSH to a total of 350 homeless Members. Approximately half of these Members reside in long-term care or nursing facilities because they have nowhere else to go. The remainder are Members who are literally homeless – “couch surfing,” living in cars, staying in shelters or outside in the elements. All Members will be those whose health could improve greatly by being housed. IEHP understands that the need for housing is great. While the program will start small, we hope to grow the housing initiative by showing that it works to improve health and reduce medical costs.

Continued on back →

WHO IS ELIGIBLE FOR IEHP'S HOUSING INITIATIVE?

Priority will be given to Members who have been with IEHP for some time, who have chronic medical conditions, and who have been frequently using hospitals and emergency rooms for care. Here are the general program eligibility criteria:

- ♥ At least one chronic medical or behavioral health condition that is stable enough to be managed in the community,
- ♥ A confirmed need for help with activities of daily living,
- ♥ At least six previous months of active eligibility for IEHP benefits in their lifetime (consecutive or non-consecutive months of eligibility), and
- ♥ For Members not in long-term care or nursing facilities, at least seven inpatient bed days in an acute care facility in the past 12 months (consecutive or non-consecutive bed days).

Final decisions regarding housing initiative eligibility will be made by the IEHP Housing Team.

HOW CAN I CONNECT A MEMBER WITH HOUSING?

If you identify a Member who might be eligible for IEHP's housing initiative program, email the **DG Housing Team**. External partners can email housingteam@iehp.org.